

Community Engagement Policy

Strong community stakeholder relationships are integral to WSN's endeavour to be a responsible corporate citizen and a sustainable business. The value of community stakeholder engagement is recognised at every level in WSN Environmental Solutions including our senior management and Board. We consider our community stakeholders, who include neighbouring communities and businesses, non-government organisations, and local and state government agencies, to be key partners.

An important aspect of WSN's Sustainability and Environment policies is our commitment to seek input from our community stakeholders to improving our environmental performance. We will always investigate issues raised by our community stakeholders, and where possible, find solutions that balance community and customer expectations with business needs and regulatory requirements. While providing an essential public service, we will always seek to improve upon any impacts our business has on the community.

Objectives

WSN's community engagement objectives are:

- To earn the trust of our community stakeholders through open and honest dialogue with them, and by acting responsibly in our business operations.
- To provide opportunities for community stakeholder input to how we operate and to include this information in our decision making.
- To understand what is important to our community stakeholders and to consider this in all aspects of our business.
- To provide feedback to community stakeholders about what action we have taken in response to their comments.
- To keep community stakeholders informed about our operations including environmental performance and future developments.

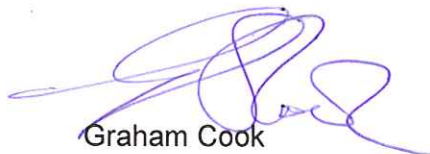
Actions

To deliver on these objectives, WSN's community engagement initiatives include:

- Site related Community Advisory Committees where there is sufficient community interest.
- Project specific community consultation programs.
- Important and relevant information provided to community stakeholders in a timely manner.
- Personalised contact between community members and WSN staff.
- A 24-hour free call community feedback hotline: 1800 062 086.
- Adequate resources provided to run an effective community engagement program.
- A Sustainability Reference Group that provides strategic advice on our social, economic and environmental sustainability.
- A range of easily accessible information about our organisation and operations.
- Corporate citizenship activities including community education in waste management.
- Stakeholder feedback sought and best practice in public participation monitored to continually improve our community engagement.



Ken Kanofski
Chief Executive Officer



Graham Cook
Chairman of the Board