

SPONSORSHIP NEWS

CLEAN UP AUSTRALIA DAY AWARD

Marrickville Council has won the 2006 Clean Up Australia Day Community and Council Partnership Award for the second year running.

The Award, funded by WSN Environmental Solutions, is a prize of \$10,000 that is to be used to fund a community-led project that focuses on improving waste reduction or environmental sustainability in the area.

Last year's prize enabled Council to establish the Citizens for Sustainability grants, which resulted in five projects receiving funding last month.

"Winning this award for the second year in a row emphasises how Marrickville Council continues to work with the community to ensure the future health of our environment and will allow us to hold a second round of Citizens for Sustainability grants next year," Mayor of Marrickville Sam Byrne said.

"Council worked very closely with many community groups to help ensure the success of Clean Up Australia Day this year," Councillor Byrne said. "More than eight tonnes of rubbish was collected from 13 Clean Up Australia Day sites, 23 schools and pre-schools took part in School Clean Up Australia Day and three sites were selected for Business Clean Up Australia Day. The number of volunteers on Clean Up Australia Day rose by 61%."

KIAMA RECYCLED ART COMPETITION

To celebrate World Environment Day, Kiama Council held a Young Artist's Recycled Art Exhibition sponsored by WSN. The Exhibition was part of the Council's Sustainable Living

Expo providing information on how to look after the environment and achieve healthy lifestyles.

UNITED NATIONS WORLD ENVIRONMENT DAY AWARDS

WSN sponsored the Local Government Category of the United Nations World Environment Day Awards that were presented in June. The winners were:

- **Best Specific Environmental Initiative**
Maroochy Shire Council – "Maroochy River Recovery"
- **Excellence in Overall Environmental Management**
Hume City Council – "State of Environment Report 2006"
- **Special Commendation**
Randwick City Council – "Sustaining our City"

Congratulations to all the entrants and winners!

PRICE INCREASES

Charges for many of the services at our sites increased on the 1st of July. The main reasons for the price rises were CPI and a \$7.70 increase to the levy that is paid to the Department of Environment and Conservation for each tonne of waste sent to landfill. A brochure outlining the new charges is available from our weighbridges, by phoning our Customer Service Centre on 1300 651 116 or from our website at www.wsn.com.au. If you require more specific information on how these changes affect contracted pricing, please contact your Customer Relationship Manager.

Would you prefer to receive this newsletter electronically? Would any of your colleagues like to be added to the mailing list? If so, please contact Public Relations Officer, Sandi Shrimski, on 9934 7019 or email sandi.shrimski@wsn.com.au

STAFF PROFILE NEW CUSTOMER SERVICE TEAM MEMBERS



Our Customer Service Team has two new faces. Roxanne Hansen and Anthea Smith have many years of customer service experience between them and bring a wealth of skills and knowledge to WSN. Anthea comes from a hospitality background, and Roxanne has recently migrated from the USA.

They look forward to working with you and providing an efficient and friendly service.

For more information, contact a member of our team on 1300 651 116 or send an email to customer.service@wsn.com.au.

DID YOU KNOW?
ON AVERAGE OVER 80% OF WHAT WE THROW AWAY CAN BE RECYCLED AND/OR REUSED.



We are a NSW Government-owned corporation that operates a network of facilities including resource recovery centres, materials recycling facilities, and landfills. We provide access to Sydney's first Alternative Waste Technology (AWT) facility for household waste at Eastern Creek. © 2006 WSN™

REDISTRIBUTE REGENERATE RESPONSE REPLACE REVIEW REMEMBER REUSE REACT RECOVER RESEARCH RECYCLE REFORM REPLY RETHINK REPRODUCE RETURN REDEVELOP REVISE RESERVE RESPECT RESOLUTION RECLAIM REFORM RETRIEVE REPRESENT REDUCE



ISSUE 5 JULY 2006 ■ A REGULAR UPDATE ON WHAT'S HAPPENING AT WSN

WELCOME TO 'RESOURCE'

Welcome to the fifth issue of Resource, our customer newsletter.

We hope that Resource keeps you well informed about the services and facilities available to you and highlights sustainable initiatives.

We continue to seek your views so that we can understand your needs and make Resource a relevant communication piece for you.

We'd love to hear from you and your suggestions are welcomed about what you'd like to see in future issues. Please contact Catherine Johnson, Marketing and Communications Manager on 9934 7027, email catherine.johnson@wsn.com.au or use the contact details on the back page to let us know your thoughts.

LAUNCH OF RYDE CONTRACT

The new waste service for the City of Ryde was successfully launched on the 1st of May with the rollout of over 100,000 bins, including 26,000 brand new garden vegetation bins. A fleet of 14 bright green trucks will be collecting the bins.

The new bin combination provides each home with a total collection capacity of 760 litres per fortnight, 40 litres more than the old service. This additional 40 litres capacity captures recyclable materials and

garden organics for reuse. City of Ryde Mayor Ivan Petch said "The new WSN Waste and Recycling Service is already getting impressive results. In the first two weeks of the service, more than 600 tonnes of rubbish was diverted from landfill. Residents like the fact that recycling is so much easier using the new co-mingled bins. In addition to the environmental benefits, the new waste contract will also help to keep Council rates down."



L-R: Ryde Council's Group Manager Public Works Kim Woodbury, WSN Environmental Solutions' CEO Ken Kanofski and Ryde Mayor Ivan Petch

WHAT'S INSIDE...

MACARTHUR RESOURCE RECOVERY PARK ON EXHIBITION
COMMUNITY VIEWS SOUGHT...

CHEMICAL CLEAN OUT DAY WARRINGAH RESIDENTS PROTECT THE ENVIRONMENT...

NEW WASTE SERVICE FOR RYDE
100,000 NEW BINS ROLLED OUT...

COMPUTER WASTE TRIAL

Currently there are few options available for the responsible disposal or recycling of old computer equipment and most of these items end up in landfill.

To help find a solution to this problem we are conducting a trial with non-profit organisation Reverse Garbage to reuse old computer equipment from our offices.

Reverse Garbage sells industrial discards, off-cuts and over-runs to the public for innovative and practical uses and can ensure that the computer equipment is either given a new home or reused creatively. If the trial is successful we will look at developing a program on a wider scale.

HOW TO CONTACT US

We value your input. There is a range of ways that you can find out more about us and our operations, or make a comment or suggestion.

- For a wide range of information about our operations and services please visit our website: www.wsn.com.au
- Report an odour – Free-call 24-hour odour complaints hotline: 1800 062 086
- Obtain information about waste disposal services, Waste and Recycling Centre

opening hours etc – Customer service information line: 1300 651 116 (7.00am–5.00pm, Monday to Friday)

- Contact a member of staff directly – 02 9934 7000
- Send us a fax – 02 9934 7185
- Send us a letter free of charge – Reply Paid 699, Chatswood NSW 2067
- Feedback forms are available at the weighbridge of each Waste and Recycling Centre and on our website.

CEO'S MESSAGE



Ken Kanofski, CEO

I am pleased to announce the successful launch of our new waste management contract with Ryde City Council that commenced at the beginning of May. The introduction of the service has been a collaborative effort working with the Council to deliver over 100,000 bins, employ extra staff and, of course, launch 14 brand new trucks to collect the waste. Council came up with a dynamic community awareness program to inform residents about the new service. Good results are already being achieved through diversion of waste from landfill and recovery of more recyclables and garden organics from the waste stream.

Residents of Warringah have made a tremendous effort by responsibly disposing of over 56 tonnes of household chemicals and computer waste at our recent CleanOut weekend. In this issue we also have an update on a unique project from the Grass Roots Program – the launch of a composting toilet.

We recently signed a joint venture with LMS that will see biogas from the Eastern Creek landfill converted into enough green electricity to power up to 8,000 homes – a great result for the environment.

I hope you enjoy reading about these initiatives.

Ken Kanofski
Chief Executive Officer

DID YOU KNOW?
ONE TREE MAKES ABOUT 3,077 PIECES OF A4 PAPER

WARRINGAH RESIDENTS CLEAN OUT

Residents of Warringah Council have helped to protect their homes and the environment from the effects of hazardous chemicals with 1,473 people safely disposing of over 47 tonnes of unwanted household chemicals and 9 tonnes of old computer equipment.

Chemicals dropped off included paint and paint related products, pesticides and herbicides, solvents and household cleaners, motor oils and fuels, batteries, gas bottles,

fire extinguishers, pool and hobby chemicals. The unwanted computer equipment, including computer printers, screens, keyboards and mice, will be broken down where possible to recover metals, plastics, glass and other recyclable components.

For information on upcoming CleanOut days in your local area, visit www.cleanout.com.au or phone the CleanOut hotline on 1300 787 870.

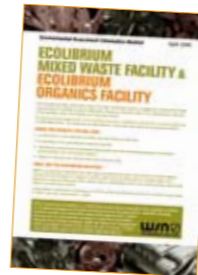
VIEWS SOUGHT ON MACARTHUR RESOURCE RECOVERY PARK

Community members in the Macarthur Region were invited to comment on the Macarthur Resource Recovery Park, with plans for the development on public exhibition from Wednesday 26 April to Friday 26 May 2006.

The information placed on public exhibition outlined what new facilities will be built on the site, how they will work, their environmental and social impacts, and what measures are being put in place to ensure that these impacts are kept to a minimum. Issues that may be of concern to local residents, such as traffic, dust, odour and noise were all addressed.

We set up a display at the Narellan Town Centre to inform residents about the proposal and seek their views, and a detailed booklet was sent to thousands of local homes and businesses.

Now that the public exhibition period has closed, the Department of Planning will assess the proposal along with any feedback from the community before making a recommendation to the Minister for Planning.



A decision is expected soon.

EASTERN CREEK AWT UPDATE

FIRE IN COMPOSTING HALL

On the twelfth of May a fire broke out at the Eastern Creek AWT Facility causing localised damage to the composting hall and air circulation systems. Areas used for sorting, percolation, biodigestion, maturation and refining were not affected. The fire was caused by a mechanical failure that was not related to the UR-3R technology. WSN is working with our partner Global Renewables to minimise the disruption to customers and have the facility fully operational as quickly as possible.

FROM TIPS TO TOMATOES

Household waste delivered to the Eastern Creek AWT Facility has been transformed into compost that is producing great results in agriculture. Around 23,000 tonnes of

compost is being produced each year from organic waste that was previously sent to landfill, and that compost is now being used by rural farming customers to return nutrients to the soil and reduce their reliance on chemical fertilisers.

At a tomato farming trial conducted this year, the Eastern Creek compost increased the production of marketable fruit by 24% compared with the standard farming practice.

Compost produced at the Eastern Creek AWT Facility has been certified to Australian Standard AS4454/2003, an Australian first for compost produced from mixed waste.

WSN's partner, Global Renewables, is continuing to investigate other ways the compost can be used, including developing blends that may be suitable for a range of potential customers.

GRASS ROOTS PROGRAM

WSN's Grass Roots Sponsorship Program was developed to support and promote projects that contribute to environmental sustainability and benefit the local community. An event showcasing each of the 23 successful projects and launching next year's grants program will be held in July. Here is an update on two of the projects.



Participants in the Riverworks sculpture competition get creative.

RIVERWORKS ENVIRONMENTAL ART COMPETITION

Nearly 200 budding sculptors of all ages attended and entered the Riverworks sculpture competition using second-hand and unwanted materials to create vibrant artworks such as robots, giant insects and abstract designs. Led by artist Bronwyn Tuohy and The Mudcrabs – The Cooks River Eco Volunteers. Sculpture materials supplied by Reverse Garbage, supported by Canterbury City Council.

BIDWILL'S LOO LAUNCH

Bidwill is a volunteer-run community garden that is open to local residents. An active team of volunteers led by "local hero" Marjorie Mead worked with professional tradesmen to install an environmentally friendly composting toilet to make the garden more accessible to visitors. Supported by the Department of Housing, Department of Juvenile Justice, Blacktown City Council and the Blacktown community.

GREEN ELECTRICITY FOR WESTERN SYDNEY

Up to 8,000 homes will have access to green power generated from gas created as waste breaks down at WSN's Eastern Creek landfill.

This follows the signing of a joint venture between WSN Environmental Solutions and LMS (jointly owned by the Sims Group).

Under the terms of the agreement, LMS is installing a system of pipes to collect the gas. The methane portion of the gas will be combusted to generate electricity to be supplied to the NSW grid, with both companies sharing in the revenue and the carbon credits.

Up to eight power generation units will be installed at the landfill with the capability of producing up to 70,000 MWh of green

electricity at full capacity – enough to supply the power needs of up to 8,000 homes per year.

John Falzon, CEO of LMS said, "At full capacity the project will abate over 300,000 tonnes of greenhouse gas emissions every year, equivalent to taking 70,000 to 80,000 cars off the road."

Installation of the pipes has started and it is anticipated that the first electricity from the site will be generated in January 2007.

This joint venture increases the capacity across our network to supply up to 38,000 homes with year-round green power. WSN has over 90% of all green energy from waste capacity in NSW.

WHAT'S HAPPENING IN THE MARKET

- Hunters Hill Council has resolved to bring all of its waste to the Eastern Creek AWT Facility for a period of five years with an option for a further two years.

- Willoughby Council has resolved to bring 50% of its waste to the Eastern Creek AWT Facility for a period of five years.

- In a new contract with Colgate Palmolive we are recovering plastic bottles, cardboard, wood and metals from their waste stream.